



LIVE ON-LINE TRAINING COURSE: QUALITY RISK MANAGEMENT

THIS COURSE INCLUDES THE FOLLOWING:

- ON-LINE SESSION – FULL DAY, INCLUDES 4 SESSIONS, WITH LIVE TRAINER

- PRIOR TO THE COURSE - Delegates to register and pay on-line, download course material through a link, and prepare an example for the workshop session

- TRAINING TO BE CONDUCTED USING MICROSOFT TEAMS PROGRAM – Delegates will join each session at least 10 minutes prior to the start of each, in order to facilitate appropriate timekeeping

- DURING THE COURSE – Delegates will complete a questionnaire in session 4 on the day and submit to SAAPI for marking, in order to obtain a certificate of attendance and competency

- COURSE OUTLINE –
 - ✓ Regulatory Guidelines and references
 - ✓ How does QRM fit into the cGMP requirements?
 - ✓ QRM models – HACCP principles and FMECA
 - ✓ How to conduct a QRM Process –
 - Team members
 - QA documentation used as references
 - Use of Process flow diagrams
 - Risk assessment tools – Ishikawa; 5 Whys
 - Practical compilation of an Excel QRM register
 - Calculation of the RPN
 - ✓ Workshop on examples of QRM entries across the pharmaceutical departments (Delegate participation)
 - Integration of QRM in QMS and Regulatory processes
 - ✓ How to perform a periodic review of the QRM
 - Additional Excel QRM register entries
 - ✓ Linking QRM results to CI
 - ✓ Linking QRM results to Senior Management communication
 - ✓ Linking QRM results to Departmental / Company budget preparation



- TARGET GROUP –

Teams from Pharmaceutical Manufacturing, Applicant only and

Wholesale & Distribution sites – Human and Veterinary Medicines:

- ✓ Quality Assurance
- ✓ Production
- ✓ Operations
- ✓ Batch release Pharmacists
- ✓ Regulatory Pharmacists
- ✓ Senior Management
- ✓ Engineering
- ✓ IT

- PRESENTER – Rosemary Kietzmann